

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 06th day of February' 2025

C.G.No.166/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. M. Dayakar Reddy, Telugurayapuram,
Kaluvoya, Nellore Dist.

Complainant

AND

1. Superintending Engineer/O/Nellore
2. Dy.Executive Engineer/O/Rapur
3. Executive Engineer/O/Nellore Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that the electrical poles in between Telugurayapuram school and his land are in damaged condition and they are to be replaced.

02. The said complaint was registered as C.G.No.166/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they conducted field inspection and rectified the loose lines and provided adequate ground clearance duly reinitiating three number of leaned poles and restringing loose conductor in the middle of the agricultural fields.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they conducted field inspection and rectified the loose lines and provided adequate ground clearance duly reinitiating three number of leaned poles and restringing loose conductor in the middle of the agricultural fields. The respondents also filed photos showing the existence of the electric line and poles before rectification and after rectification. The photos shows that the respondents duly attended the complaint and hence this complaint is closed as purpose served.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of February'2025.

Chairman 06/02/2025
CHAIRPERSON

[Signature]
Member (Finance)
06/02/2025

[Signature]
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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06/02/2025

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